

## CONDITIONS OF RESIDENCE

1. The Guest, by signing this registration card, warrants that he is duly authorized to sign for and bind all persons represented by him or for whom he is responsible ("his party") to those conditions of residence, and failing such authority, agrees to be liable for all amounts arising from the residence of himself and his party at the hotel.
2. The Guest and each of his party agrees to pay not later than the time of departure (unless prior written arrangements have been made with the Hotel Management) the room rate as determined by the Hotel for the period of residence, the cost of food, beverage and any other amounts relating to such residence, together with VAT (if applicable) incurred by the guest and his party during his/their stay at Salt Rock Hotel.
3. A certificate from the Manager shall constitute proof of indebtedness of the guest and/or his party and of the particulars therein for all the purposes including any action instituted by Salt Rock Hotel against the guest and/or any of his party.
4. The guest agrees that upon his departure that him and the members of his party are responsible for ensuring that they have collected all their belongings upon departure / checkout. The guest further agrees that in the event of the guest and/or a member/s of his party leaving any goods behind, Salt Rock Hotel may retain such goods left behind by him and/or his party and he authorises Salt Rock Hotel after giving one (1) months' notice to the address registered by the guest, of its intention to do so, to sell same, privately or publicly, at Salt Rock Hotel's discretion at such price as Salt Rock Hotel may determine and offset the proceeds of such sale against possible indebtedness of the guest or to hold such proceeds or part thereof for a period of three (3) years pending any claim by the guest for those proceeds failing which they shall be deemed to have been forfeited to Salt Rock Hotel.
5. The guest hereby agrees on behalf of himself and the members of his party that it is a condition of his/their occupation of the premises that the Owner shall not be responsible for any injury to or death of any persons, or the loss, or the destruction of or damage to any property on the premises, whether arising from Fire, theft or any other cause arising out of my or my party's negligence, recklessness and / or failure to follow any safety regulations and instructions from Salt Rock Hotel and/ or its staff. Salt Rock Hotel and / its staff will further not be held liable for any injury to or death of any persons, or the loss, or the destruction of or damage to any property on the premises, whether arising from Fire, theft or any other cause suffered where they could not reasonably have been expected to anticipate / foresee the eventuality of such damage, injury or loss being incurred and or where they were not reckless or grossly negligent. Salt Rock Hotel requires all parents/guardians to take responsibility for their children's safety, as well as ensuring that their children respect both patrons and the property. Failure to do so may result in a request to leave the property. **ALL RIGHTS ARE RESERVED BY MANAGEMENT.**
6. Where appropriate the masculine gender shall include the feminine gender and vice versa and the singular shall include the plural.
7. I agree to remain personally liable for the payment of this account if the corporation of 3rd party fails to pay part or all of this account.



59 Basil Hulett Drive  
Salt Rock, 4391  
Tel: +27 (0)32 525 5025  
hotel@saltrockbeach.co.za  
[www.saltrockbeach.co.za](http://www.saltrockbeach.co.za)

### **CANCELLATION POLICY**

In the event that the booking is cancelled then a cancellation penalty will be levied in accordance to the following:

0 - 7 days prior to check-in forfeit 90 % of booking price.

8 – 14 days prior to check-in forfeit 70 % of booking price.

15 – 21 days prior to check-in forfeit 50 % of booking price.

22 – 28 days prior to check-in forfeit 25 % of booking price.

In Excess of 28 days to check-in may forfeit a maximum of 10 % of booking price in administration fees to cover banking and handling charges.

### **PLEASE NOTE THE FOLLOWING TERMS AND CONDITIONS**

1. All tariffs are subject to change without prior notification. You will be notified in writing in the event of such an occurrence and retain the option to terminate the agreement.
2. The first 2 guests occupying any room, regardless of age, are charged adult rates (applicable in season only)
3. A minimum tariff of a single adult will be charged per room.
4. Specials are subject to availability, may not be used in conjunction with any other special on offer and are not applicable to peak periods.
5. Specials are non-commissionable.
6. Check in time is from 14h00 daily.
7. All rooms are to be vacated by 10h00 on the day of departure.
8. Although late departures may be arranged with reception beforehand and are subject to availability, a day charge will be incurred.
9. Keys are to be left at reception on departure.
10. Consumption of own beverages or own food on our premises is strictly prohibited.
11. Under no circumstances may any pets be brought onto the property.
12. Right of admission is reserved.
13. Guests who book B&B and would like supper must book no later than 12.00pm for catering purposes.
14. All rooms are fitted with safes for valuables. It is the responsibility of all guests to store all valuables (including Passports and Identity Documents) in the safe. Salt Rock Hotel will not be liable for loss of valuables that were not locked away.
15. Whilst every precaution will be taken to ensure the safeguarding of guests' property, guests are to ensure that all valuables are removed from their vehicles.



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16. Salt Rock Hotel (Pty) Ltd and /or its staff will not be held liable for any loss or damage where the reason for such loss or damage could not have been foreseen and was not due to the gross negligence or recklessness of Salt Rock Hotel (Pty) Ltd and /or its staff.
17. Guests are requested to keep other guests in mind during their stay as rowdy and unruly behaviour will not be tolerated. Salt Rock Hotel (Pty) Ltd reserves the right to claim any damages caused by the guest's recklessness, maliciousness or gross negligence.
18. Tiled surfaces may become slippery in humid or wet weather – guests are requested to exercise caution when walking on slippery tiles.
19. No additional visitors permitted in any rooms at any times.
20. Strictly no firearms are permitted on the premises and in rooms.

### **SMOKING REGULATIONS**

Please take note that in accordance with the relevant smoking and Tobacco Regulations, smoking will only be permitted in designated smoking areas. Smoking is not permissible in any of the hotel rooms, and we reserve the right to levy a damage charge / fine against any guest found to be smoking in the room or any other non-smoking area.