



SALT ROCK PALMS SHARE BLOCK LIMITED

Reg No: 88/005970/06

Basil Hulett Drive, Salt Rock Kwazulu Natal

P O.Box 156 Salt Rock 439 Tel: (032) 525-4397

Email: palms@saltrockbeach.co.za Web Site: www.saltrockbeach.co.za/timeshare.htm

PROTECTION OF PERSONAL INFORMATION AND PRIVACY POLICY

Salt Rock Palms Privacy Policy

Salt Rock Palms knows that you care how information about you is used and shared and we appreciate your trust in us to do that carefully and sensibly.

This policy describes the types of personal information that we may collect about you, the purposes for which we use the information, the circumstances in which we may share the information and the steps that we take to safeguard the information to protect your privacy.

As used throughout this policy, the term "us" or "we" refers to Salt Rock Palms Share Block Limited.

By engaging with us, you are accepting and consenting to the practices described in this privacy policy.

Personal Information

Any personal information provided to or gathered by Salt Rock Palms is controlled by us. Our physical, postal telephonic and electronic addresses are as follows:

SALT ROCK PALMS SHARE BLOCK LIMITED

59 Basil Hulett Drive, Salt Rock, KZN, South Africa

PO Box 156 Salt Rock 4391, KZN, South Africa Tel: +27 (0) 32 535 4397

palms@saltrockbeach.co.za

<https://www.saltrockbeach.co.za/>

What personal information do we collect?

The information we collect from you from any forms you may complete include:

Personal information

Your name, address and contact information; ID/passport number; date of birth; preferred communication methods; credit card details.

Special personal information

The term "**special personal information**" in this context refers to information relating to your religious or philosophical beliefs, race or ethnic origin, trade union membership, political opinions, health, sexual life or criminal behaviour. We do not generally collect special personal information unless it is volunteered by you.

Personal information about children

We do not knowingly collect personal information from children (under 18 years of age) without the permission of their parent or guardian. As a parent or guardian, please respect this.

What do we do with personal information collected from you?

We use personal information to provide the services you request from Salt Rock Palms such as booking a Timeshare unit, checking in or in connection with a share block sale agreement. We may also use the information to collect and process payments and maintain accounts and records and to administer and maintain customer records.

We also use your details to send you newsletters.

Other than as set out in this privacy policy we will not share your personal information with third

parties for marketing or any other purposes without your consent, unless we are required to do so by law.

Does Salt Rock Palms share the information it receives?

Information about our Shareholders is an important part of our business and we do not sell it to others.

How secure is information about me?

We maintain physical, electronic and procedural safeguards in connection with the collection, storage and disclosure of personally identifiable information. Our security procedures mean that we may occasionally request proof of identity before we disclose personal information to you.

Storage of data

We retain your personal data only for the period necessary for the purposes set out in this Policy or in accordance with the provisions of any applicable legislation.

What choices do I have?

You have the right to request a copy of the personal information we hold about you or to object to the processing of personal information held about you.

To do this, contact us at the numbers/addresses listed earlier and specify what information you would like. We will take all reasonable steps to confirm your identity before providing details of your personal information.

You have the right to ask us to update, correct or delete your personal information. You may do this by contacting us at the numbers/addresses provided earlier.

We will take all reasonable steps to confirm your identity before making changes to personal information we may hold about you.

We would appreciate it if you would keep your personal information accurate.

Please update your information by contacting us at the numbers/addresses provided earlier whenever your details change.

Please note that we may amend this Policy from time to time.

Notices and Revisions

If you have any concern about privacy at Salt Rock Palms, please e-mail us a thorough description and we will try to resolve the issue for you. Our business changes constantly and our privacy policy and our website terms and conditions will also change from time to time. We may e-mail periodic reminders of our notices and conditions, unless you have instructed us not to, but you should check our website frequently to see recent changes. Unless stated otherwise, our current privacy policy applies to all information that we have about you and your account. However, we stand behind the promises we make and will never materially change our policies and practices to make them less protective of Shareholder information collected in the past without the consent of affected Shareholders.

Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to the Directors of Salt Rock Palms Share Block Limited.