

### **CONDITIONS OF RESIDENCE**

1. The Guest, by signing this registration card, warrants that he is duly authorized to sign for and bind all persons represented by him or for whom he is responsible ("his party") to those conditions of residence, and failing such authority, agrees to be liable for all amounts arising from the residence of himself and his party at the hotel.
2. The Guest and each of his party agrees to pay not later than the time of departure (unless prior written arrangements have been made with the Hotel Management) the room rate as determined by the Hotel for the period of residence, the cost of food, beverage and any other amounts relating to such residence, together with VAT (if applicable) incurred by the guest and his party during his/their stay at Salt Rock Hotel.
3. A certificate from the Manager shall constitute proof of indebtedness of the guest and/or his party and of the particulars therein for all the purposes including any action instituted by Salt Rock Hotel against the guest and/or any of his party.
4. The guest agrees that after his departure, Salt Rock Hotel may retain any goods left behind by him and/or his party and authorises Salt Rock Hotel after giving one (1) month's notice to the address registered by the guest, of its intention to do so, to sell same, privately or publicly, at Salt Rock Hotel discretion at such price as Salt Rock Hotel may determine and offset proceeds of such sale against possible indebtedness of the guest or to hold such proceeds or part thereof for a period of three (3) years pending any claim by the guest for those proceeds failing which they shall be deemed to have been forfeited to Salt Rock Hotel.
5. The guest hereby agrees on behalf of himself and the members of his party that it is a condition of his/their occupation of the premises that notwithstanding the provisions of Section 12 of the Liquor Act no 130 of 1928, as amended, a copy of which is exhibited in the premises and to which his attention has been directed, that the Owner shall not be responsible for any injury to or death of any persons, or the loss, or the destruction of or damage to any property on the premises, weather arising from Fire , theft or any cause and by whomsoever caused or arising from the negligence (gross or otherwise) or wrongful act of any person in the employ of Salt Rock Hotel.
6. Where appropriate the masculine gender shall include the feminine gender and vice versa and the singular shall include the plural.
7. I agree to remain personally liable for the payment of this account if the corporation of 3rd party fails to pay part or all of this account.

### **CANCELLATION POLICY**

In the event of notification of cancellation, the following cancellation fee shall apply on the full booking:

1. Provisional bookings will release after 7 days if guarantee (deposit/voucher) has not been received
2. Bookings secured by deposits/vouchers are not refundable unless the cancellation is made one month prior to the arrival date (Full accommodation charges based on Total Stay Value will be implemented)
3. Any refunds of cancellations made one month prior to the date of arrival are subject to 8 % administration fee based on the 50% deposit required (exceptions may occur in high season)
4. Any cancellations within seven days of arrival will result in full forfeiture of all monies paid.

### **PLEASE NOTE THE FOLLOWING TERMS AND CONDITIONS**

1. All tariffs are subject to change without prior notification.
2. The first 2 guests occupying any room, regardless of age, are charged adult rates (applicable in season only)
3. A minimum tariff of a single adult will be charged per room.
4. Specials are subject to availability, may not be used in conjunction with any other special offer and are not applicable to peak periods.
5. Specials are non-commissionable.
6. Check in time is from 14h00 daily.
7. All rooms are to be vacated by 10h00 on the day of departure.
8. Although late departures may be arranged with reception beforehand and are subject to availability, a day charge will be incurred.
9. Keys are to be left at reception on departure.
10. Consumption of own beverages or own food on our premises is strictly prohibited.
11. Under no circumstances may any pets be brought onto the property.
12. Right of admission is reserved.
13. Guests who book B&B and would like supper must book no later than 12.00pm for catering purposes.